

# Downgrade to Usage Meter 3.3.3

To downgrade to Usage Meter 3.3.3 please take the following steps:

1. If you have Usage Meter 3.3.3 archived, bring it back into operation. If you do not have Usage Meter 3.3.3 archived, please [Download UM 3.3.3](#) and install as a new virtual appliance.
2. Documentation <https://communities.vmware.com/docs/DOC-26133>
3. Configure all products to be metered.
4. Configure customers and rules manually.
5. vSAN, NSX, DaaS, vROps are unsupported by Usage Meter 3.3.3 and have to be metered manually.
6. Start using Usage Meter 3.3.3 for your next reporting period. If you install mid period you will have to report from both 3.4.0 and 3.3.3 on your next report.
7. Archive your UM 3.4.0 instances. VMware requires partners to keep 2 years of usage meter records.

If you have additional questions regarding how to downgrade to Usage Meter 3.3.3 please submit a global support ticket and choose Usage Meter as the product you need support on.