

VMware Horizon Workspace

End-User Freedom, IT Control

General

Q. What is VMware Horizon Workspace?

A. VMware Horizon Workspace™ is an end-user computer solution for organizations that want to simplify IT control while empowering the mobile workforce. Horizon Workspace simplifies the end-user experience and reduces IT costs by combining applications and data into a single enterprise-class aggregated workspace, securely delivered on any device. End users gain freedom of mobility through anytime, anywhere access. For the administrator, the results are simpler, centralized, policy-based management and control of IT consumerization.

Q. How does Horizon Workspace work?

A. Using the Web-based management platform, administrators can create customized sets of applications and data access (workspaces) for end users. This includes setting security policies and application entitlements.

Using their desktops, mobile browsers or mobile applications, employees can gain access to work resources, including shared corporate documents and applications.

Enterprises can continue to manage and update the workspaces. If necessary, they can remotely remove an entire workspace, including all corporate data.

Meeting Today's IT and Business Challenges

Q. How can Horizon Workspace benefit my organization?

A. Horizon Workspace gives end users the convenience of a self-service workspace and access to a corporate application store. At the same time, it delivers simplified IT governance, visibility into end users' activity and life-cycle management and control. End users get a simple, secure login experience. This lowers security risks, reduces help-desk issues regarding lost and weak passwords and dramatically lowers the cost of ownership of software-as-a-service (SaaS) and Web-based applications.

Q. How does Horizon Workspace provide access to Windows desktops and applications?

A. Horizon Workspace centralizes access for VMware Horizon View™ desktops. This makes it easier than ever to secure, add or remove desktop assets yet give users the flexibility to access them from anywhere. IT gains the control it needs to provide the right Windows environment to the right workforce.

Q. Can Horizon Workspace help me manage users and usage?

A. Yes. Administrators can enable access by users, groups and roles and can generate holistic reports to determine the who, what and where of application usage. This simplifies management, improves the security of application access and helps the organization optimize license purchases.

Q. My organization currently uses a handful of SaaS applications, and I'm getting pressure to bring in more. How can I manage this increase in applications?

A. Horizon Workspace was created with just this challenge in mind. Its identity access management (IAM) technology applies a single federated cloud identity tied to your enterprise directory services to unify the silos of user identities used for each application. This increases the security of your SaaS and Web applications and simplifies the user login experience. Select from a predetermined list of certified SaaS applications or upload your own SaaS or Web-based application via the Horizon Workspace application-management tools.

Q. Some of my users work in both the private and public clouds, which raises security issues for my IT team. How does Horizon Workspace solve that problem for me?

A. Horizon Workspace bridges the gap between private and public clouds, enabling you to maintain high security levels. Now you can control which users have access to which applications in both the public and private clouds. For example, with the click of a button you can ensure that a user's application access has been removed. This takes the guesswork out of the discovery process, security auditing and compliance.

Q. How does Horizon Workspace compare to competitors?

A. Unlike consumer-oriented point solutions, Horizon Workspace simplifies the end-user experience and reduces IT costs by combining applications and data into a single enterprise-class aggregated workspace, securely delivered on any device. For the administrator, the result is simpler, centralized, policy-based management. The end user gains freedom of mobility through anytime, anywhere access.

Horizon Workspace is architected for a dynamic, multidevice workforce. IT can allocate applications to users and groups of users—instead of to their devices—and users can self-provision rather than contact IT every time they need a new application. The result is that IT can deliver a workspace with the right applications and data, on any device, on the fly. The company can then easily add new devices, new users or new applications to a user group without needing to reconfigure the devices or endpoints. Because it is centrally managed, IT has a single point from which to apply user policies, making the entire solution always secure.

Q. How does Horizon Workspace help with managing mobile devices?

A. Horizon Workspace enables enterprises to securely customize and manage an employee's corporate workspace in isolation from an employee's personal environment on smartphones, keeping personal and business assets separate. This solution provides greater security for corporate data while lowering the liability risks of bring-your-own-device (BYOD) programs.

Q: What are the minimum system requirements for using Horizon Workspace?

A: Horizon Workspace is delivered as a virtual appliance and is installed on your network edge. The virtual appliance is packaged as an Open Virtualization Format (OVF) file. It can be deployed on top of any hypervisor supporting this standard, including VMware vSphere®. The management interface is accessible from any Web browser running a Flash plug-in.

Q: What mobile devices does Horizon Workspace support?

A: Horizon Workspace will have mobile applications available for both the iOS and Android platforms. Horizon Workspace can also be accessed through a mobile browser from any device, including tablets.

Q. What has happened to VMware Horizon Mobile and Horizon Application Manager?

A. Although they are no longer available as point products, the functionality from these products will be integrated into Horizon Workspace over time. The main features in Horizon Application Manager have already been incorporated. Initially Horizon Mobile will be available as a free preview included with Horizon Workspace. Any efforts to merge the products will be announced in the future.

Q. What should I do if I have active Horizon Mobile or Horizon Application Manager licenses?

A. Contact your VMware sales representative to learn about Horizon Workspace upgrade paths.

Pricing, Packaging and Licensing**Q. Where can I find information on pricing and ordering?**

A. Horizon Workspace is offered as a perpetual license, priced per user, and is available through your VMware reseller or sales representative. For more information, visit http://www.vmware.com/products/desktop_virtualization/horizon-workspace/overview.html.

