

Problem Installing vCenter Server 5.5 on Windows Server 2012 R2

Problem 1:

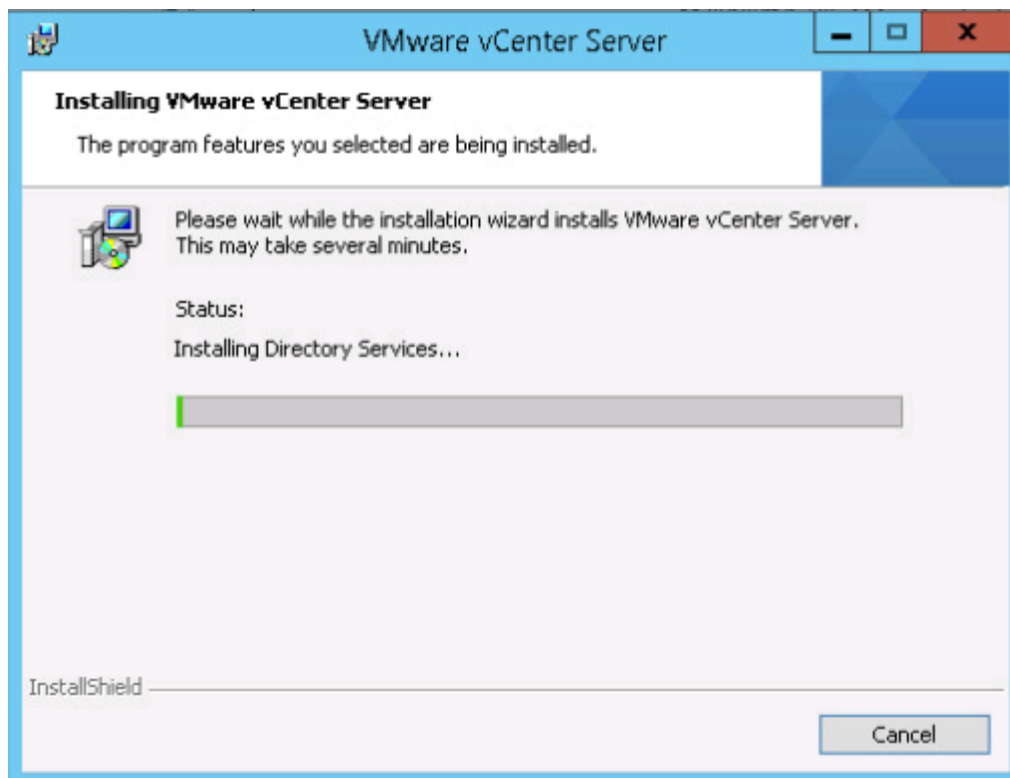
There are 2 main problems which comes during the installation of vcenter5.5 on windows server 2012R2: the first is that when installing the vCenter Server component, it would not recognize any administrator user (or group) you're your domain that you try to add as an administrator.

Resolution:

This issue can be resolved by logging into the Web Client with the SSO administrator user and adding your AD info as default under SSO configuration.

Problem 2:

The second problem that you will face is: the installer would hang at the following screen:



On checking the *vminst.log* file in *%temp%* you will find the following:

```
VMware VirtualCenter-build-1312298: 09/22/13 18:33:46 Begin Logging
```

```
VMware VirtualCenter-build-1312298: 09/22/13 18:33:46 --- CA exec: VMAdamInstall
```

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VMware VirtualCenter-build-1312298: 09/22/13 18:33:46 Getting Property
CustomActionData = 603;603;C:\Users\mike\AppData\Local\Temp\{E1F05550-4238-4378-87Fo-105147A251D9};C:\Windows\SysWOW64\;C:\Windows\system32\;C:\Windows\ADAM\

VMware VirtualCenter-build-1312298: 09/22/13 18:33:46 setupApp =
[C:\Windows\system32\ocsetup.exe]

VMware VirtualCenter-build-1312298: 09/22/13 18:33:46 --- function:
SetupComponentOnWindows

VMware VirtualCenter-build-1312298: 09/22/13 18:33:46
[C:\Windows\system32\cmd.exe /c start /w C:\Windows\system32\ocsetup.exe
DirectoryServices-ADAM /passive /norestart]

VMware VirtualCenter-build-1312298: 09/22/13 18:33:46 Util_Launch::Wait: 1 Hide: 1
TimeOut: -1

VMware VirtualCenter-build-1312298: 09/22/13 18:33:46 Found
"C:\Windows\system32\cmd.exe"

VMware VirtualCenter-build-1312298: 09/22/13 18:33:46 Attempting to launch
["C:\Windows\system32\cmd.exe" /c start /w C:\Windows\system32\ocsetup.exe
DirectoryServices-ADAM /passive /norestart]

Resolution

On examining the log files it is found that *ocsetup.exe* is not included in Server 2012 R2 like it was in previous versions. So to resolve the issue you had to copy this *ocsetup.exe* file from Server2008 R2 DVD into the *system32* directory on your Server2012R2 and after re-running setup vCenter Server installed successfully.

Note: If after putting *ocsetup.exe* file you still facing problem in running the setup then reboot your machine and try again. This time you will be able to run the setup without any difficulty.