

Quick stats is not up to date in Esxi5.5

VCenter Server 5.5 displays a yellow warning in the Summary tab of hosts: Quick stats on hostname is not up-to-date

Problem:

- When connecting to VMware vCenter Server 5.5 using the VMware vSphere Client or VMware vSphere Web Client, the Summary tab of the ESXi 5.5 host shows a yellow warning.
- You see the error:

Configuration issues. "Quick stats on *hostname* is not up-to-date"

This issue does not occur if you connect directly to the ESXi host.

Resolution

This is a known issue in vCenter Server 5.5.

To work around this issue, you have to add these quickStats parameters to the Advanced Settings of the vCenter Server:

- vpxd.quickStats.HostStatsCheck
- vpxd.quickStats.ConfigIssues

To add the quickStats parameters to the Advanced Settings of the vCenter Server:

1. In the vSphere Web Client, navigate to the vCenter Server instance.
2. Select the **Manage** tab.
3. Select **Settings > Advanced Settings**.
4. Click **Edit**.
5. In the **Key** field, enter this key: vpxd.quickStats.HostStatsCheck
6. In the **Value** field, enter: False
7. Click **Add**.
8. In the **Key** field, enter this key: vpxd.quickStats.ConfigIssues
9. In the **Value** field, enter: False
10. Click **Add**.
11. Click **OK**.
12. Restart the vCenter Server services.

To work around this issue in the event that vSphere Web Client is inaccessible, add these quickStats parameters to the vpxd.cfg file:

- `<HostStatsCheck>>false</HostStatsCheck>`
- `<ConfigIssues>>false</ConfigIssues>`

To add the quickStats parameters to the vpxd.cfg file:

1. Back up the existing vpxd.cfg file. Do not skip this step.
2. Open the the vpxd.cfg file using a text editor.
3. By default, the vpxd.cfg file is located at:
 - Windows-based vCenter Server – `C:\ProgramData\VMware\VMware VirtualCenter\`
 - vCenter Server Appliance – `/etc/vmware-vpx/`

4. Add these entries between the `<vpxd>...</vpxd>` tags:

```
<vpxd>
...
  <quickStats>
    <HostStatsCheck>>false</HostStatsCheck>
    <ConfigIssues>>false</ConfigIssues>
  </quickStats>
...
</vpxd>
```

5. Save and close the vpxd.cfg file.
6. Restart the vCenter Server services