Program Update (September 2016)
Session Agenda

Chapter 1: Program Updates

Chapter 2: AirWatch Updates

Chapter 3: VMworld and Connect Updates

Chapter 4: VCI-AW Updates

Chapter 5: Content Updates
Program Updates

TTT Review Sessions = Monthly Training Program Update
- Conducted once a month at 7:30AM EST for 1hr for all geos to attend
- A video recording will be sent out with the deck and a change list of all the updates
- Blog and Training Updates, Issues and Reminder document (sent with Wednesday Delivery Checkpoint) will be updated throughout the month. No comms will be sent via email.
- TTT Review Sessions section in community changed to TTT Recordings & Resources

Operational Process Update Effective Immediately
- Sign-in sheets for APJ and EMEA instructors will now be sent to their regional VMw Edu Ops teams.
  - APJ Instructors send to: apjeducation@vmware.com
  - EMEA Instructors send to: emeaeducation@vmware.com

Support is now managed by regional offshore teams for a variety of myLearn tasks including closing courses. AMER instructors will continue to send their sign-in sheets to eduoperations@vmware.com.
Program Updates

VMware EDU WebEx Change

- A couple weeks ago all VMware EDU WebEx accounts were updated using the newest version of the WebEx platform
- Everything else will remain same as before- URL (vmwareeducation.webex.com), username and password.
- Instructors should log into their account and verify access and creating a class is not affected
- Contact Kirk Lacewell jlacewell@vmware.com directly if you have any questions or issues
Program Updates

Review Training Updates and Issue / Blog

• Instructor’s Handbook (0717) and Checklist (0717)
  – Mark students as attended to complete survey in class; we should be seeing higher survey results
  – WADS is currently offline due to migration to vCloud Air in April 2016; pending…
  – Adam is building a working demo of VIDM in TRAIN
Session Agenda

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AirWatch Updates

Apple announces September 13th release date for iOS 10

• Ensure students update **ALL** AirWatch apps to ensure they are on iOS 10 compatible versions. If they do not update their applications, their devices will be flagged as compromised and may be wiped or unenrolled.
  – **Instructors ensure this is done on your iOS devices**

• Update any **applications utilizing AirWatch SDK** to utilize the 5.9.1.1 version of the AirWatch SDK.

• Re-wrap any **wrapped apps** using the new App Wrapping Engine 5.1.

My Company tool in myAirWatch

• Customers can use the [https://my.air-watch.com/mycompany](https://my.air-watch.com/mycompany) to self-manage contact information for their team, including designating their approved Support contacts (known as Procurement Contacts in our system) and authorizing team members for access to the AirWatch Knowledge Base.

**NOTE:** Remember to sign up for **Product Announcements** and **Known Issues** in myAW.
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VMworld Updates – Las Vegas

Pre-Conference Training (August 23rd to 26th)

- Tran was scheduled to deliver 4 day Bootcamp; cancelled due to low enrollment
- For VMworld 2017, plan to follow “AirWatch Connect” training model, where accreditation classes are delivered in compressed 1-Day workshops

VCI Day (August 27th)

- The VMware Certified Instructor’s (VCI) day took place the day before the main VMworld event
- Andy presented status of VCI-AW project (NAM – Pilot, EMEA – Beta, and APJ – Beta) and AirWatch EDU Service team including development lifecycle
- Tran was onsite to represent NAM team; completed training near venue

Education Services Lounge (August 29th to September 1st)

- Andy presented updated technical deck for VMware Identity Manager module from AW-INTEG twice
VCI Day
Edu Services & Certification Lounge
Customer & Partner Meetings
Around VMworld
Extra Curricular Activities

It's only a Gambling Problem
If you're losing
VMworld Updates – Barcelona

Pre-Conference Training (October 12\textsuperscript{th} to 15\textsuperscript{th})

- Mate scheduled to deliver 4 day Bootcamp before event
- For VMworld 2017, plan to follow “AirWatch Connect” training model, where accreditation classes are delivered in compressed 1-Day workshops

VCI Day (October 17\textsuperscript{th})

- The VMware Certified Instructor’s (VCI) day takes place the day before the main VMworld event launches
- Andy to present status of VCI-AW project (NAM – Pilot, EMEA – Beta, and APJ – Beta) and AirWatch EDU Service team including development lifecycle

Education Services Lounge (Dates TBD)

- Andy to present updated technical deck for VMware Identity Manager module from AW-INTEG twice
Connect Updates – Atlanta

VMware AirWatch Enterprise Mobility: Configure and Manage

- **Sunday Oct 2nd**: 28
- **Thursday Oct 6th**: 24

VMware AirWatch Enterprise Mobility: Configure and Deploy Integrated Solutions

- **Sunday Oct 2nd**: 7
- **Thursday Oct 6th**: 39

VMware AirWatch Enterprise Mobility: Install and Deploy On-Premise Solutions

- **Sunday Oct 2nd**: N/A
- **Thursday Oct 6th**: 14

- Numbers calculated on 9/07
- Workshops are $825 each. Also offering $99 re-accreditation for EMA/EMP
- Sixteen students attending Sunday and Thursday; double accreditation dip
- Team will staff Info Desk and Booth, plus present a road map/customer training success session
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VCI-AW Updates

Project Status

• NAM Pilot: (Mark - ATL)
  – Completed 04/21; Rodney McIntosh (27 Virtual)
• EMEA Beta: (Mark/Andy – Milton Keynes)
  • Completed 06/08; Jens Hennig (Comdivision)
• APJ/APAC Beta: (Mark/Pavan – Singapore)
  • Completed 08/26; Sho Hirabayashi (VMware), Simon Sung (Kenfil), Prasanthlal Prabhakaran and Teresa Ang (IVT System) and Amey Birjee (Koenig Solutions)
• LATAM Beta:
  • (2) Spanish/Portuguese/English speakers, (2) Portuguese/English speakers, (1) Spanish/English, (1) German/English speaker
  • Beta ICW set for November 21st – 24th (Mark/Jordan/Ivan* – Atlanta)

*Subject to Change
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Content Updates

SDK 4hr ILT Agenda – Live (to be loaded soon…)

<table>
<thead>
<tr>
<th>Time</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am - 8:00am</td>
<td>Set-Up</td>
</tr>
<tr>
<td>8:00am - 9:15am</td>
<td>Introduction to AppConfig Community</td>
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<tr>
<td>9:15am - 10:15am</td>
<td>iOS SDK Implementation</td>
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<tr>
<td>10:15am - 10:30am</td>
<td>Break</td>
</tr>
<tr>
<td>10:30am - 11:30am</td>
<td>Android SDK Implementation</td>
</tr>
<tr>
<td>11:30am - 11:45am</td>
<td>Q&amp;A</td>
</tr>
<tr>
<td>11:45am - 12:00pm</td>
<td>Next Steps</td>
</tr>
</tbody>
</table>
Content Updates

APAC/APJ ICW Changes

- 20160908 8.4 Decks (AW-FNDTS) – English
- 20160908 8.4 Decks - Day 1 & 2 (AW-INTEG) – English
- 20160908 8.4 Decks - Day 1 & 2 (AW-K12) – English
- 20160908 8.4 Decks - Day 1 & 2 (AW-MANAGE) – English
- 20160908 8.4 Decks - Morning (AW-ONPREM) – English

Change list will be added to community post for details. Due to level of effort, watermarked decks will not be updated in TRAIN9. Instructors should downloaded the latest materials for delivery.

VMworld / September EDU Services Webcast / Student Feedback

- VMware Identity Manager module for AW-INTEG re-vamped with AW / VMw technical configurations
- Adam is building a working demo in TRAIN. Once ready, new deck and flow will be shared with instructors for delivery via community.
- Leverage the September 2016 EDU Services Webcast as a TTT; coming soon!
Content Updates

James Maltese – Technical Instructional Designer

- Workspace ONE
- Windows Store for Business
- Apple EDU
- Android SSO
- Content Malware Scanning
- AirWatch Express
Content Updates

- Workspace ONE Completion
- Updated Admin Experience
- Software Distribution
- Remote Management & Rugged
- Custom Reporting

Dragon Fruit is an internal code name and should not be shared with Customers or Partners. The official customer facing name of the release (e.g. 8.X or 9.X) will be determined closer to the GA date.

All road map topics are confidential and should not be discussed until GA
Content Updates

Additional Proposed Dragon Fruit Changes

- Add Email Notification Service (ENS) Overview for AW-ONPREM
- Create enrollment matrix slide for MDM Part 1 for AW-MANAGE, AWFNDTS & AW-K12
- Update email topology diagrams and possibility other decks (Multiple programs)
- Update Apple Classroom for AW-K12 to reflect updated flows within AirWatch Admin Console
- VMware Boxer to be part of AW-MANAGE & AW-K12 flows
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