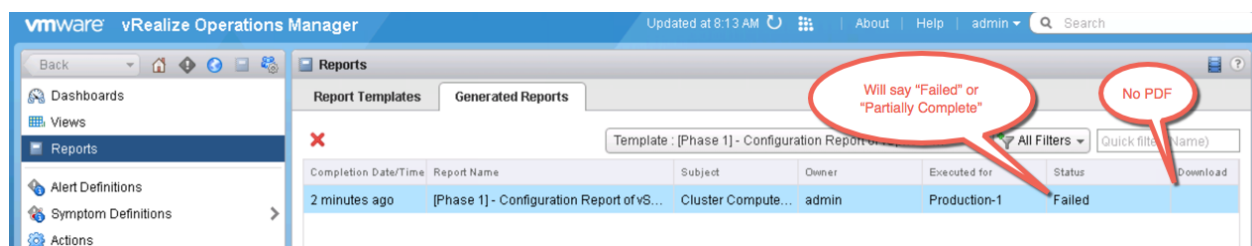


**Issue:** Generating Reports that have any Views of the type IMAGE fail to generate PDF (in vR Ops 6.3)

This issues seems to be specific to vR Ops 6.3.

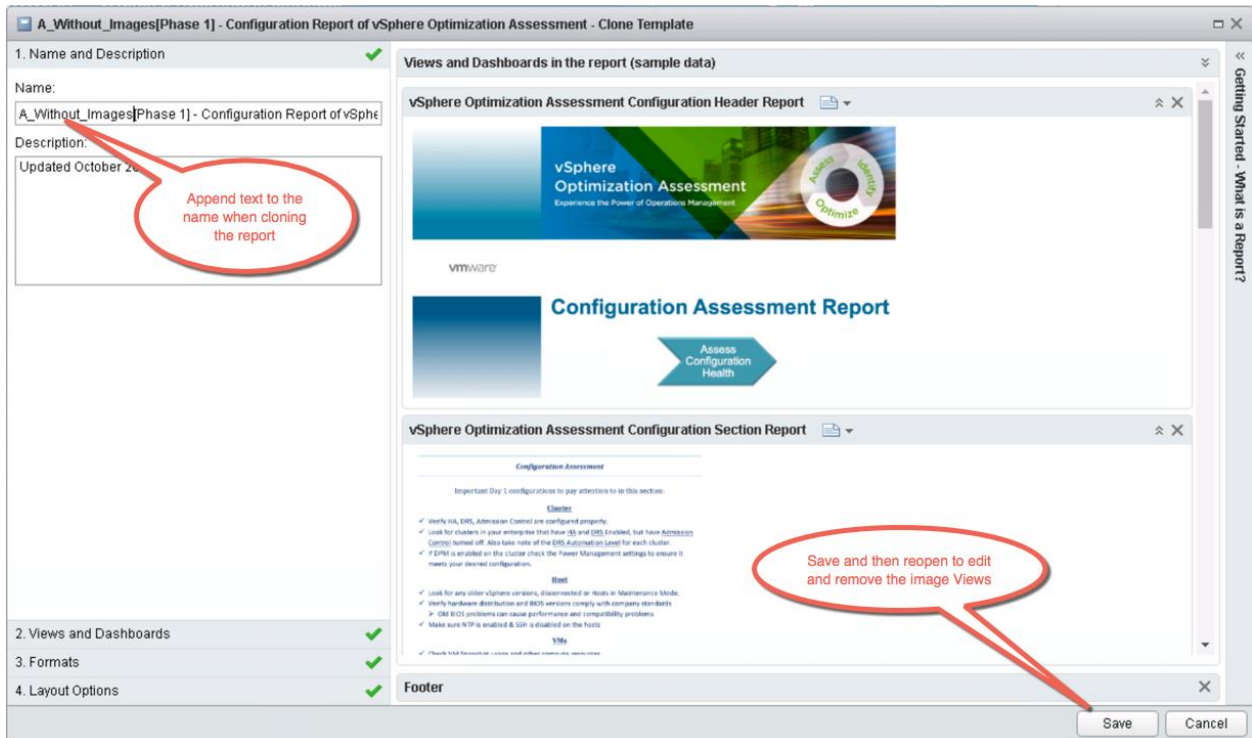
**Symptom:** After running a report in the Generated Reports section you will see **“Partially Completed”** or **“FAILED”** in the status field, and there will be NO PDF file.



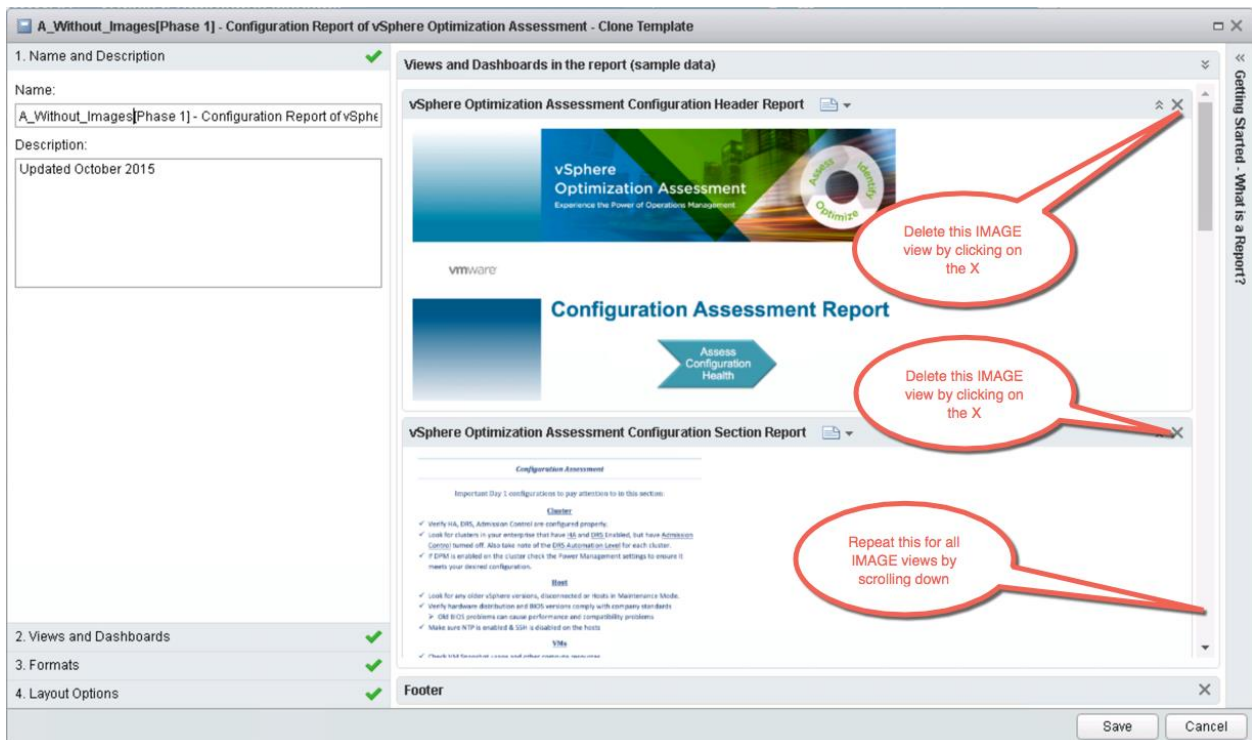
There may be a .CSV file in the download area, however this file will not provide the desired report data because the report either **“Failed”** or **“Partially Completed”**.

**Workaround:** Until this issue is resolved the workaround is to remove any Views from the report that are of the type IMAGE.

1. For VOA repeat the following steps for each report. They all have image views in them.
2. Clone the report(s) that is not working. Append **“A\_Without\_Images”** to the front of the report name so you don’t modify the original report (Modify the newly cloned report).

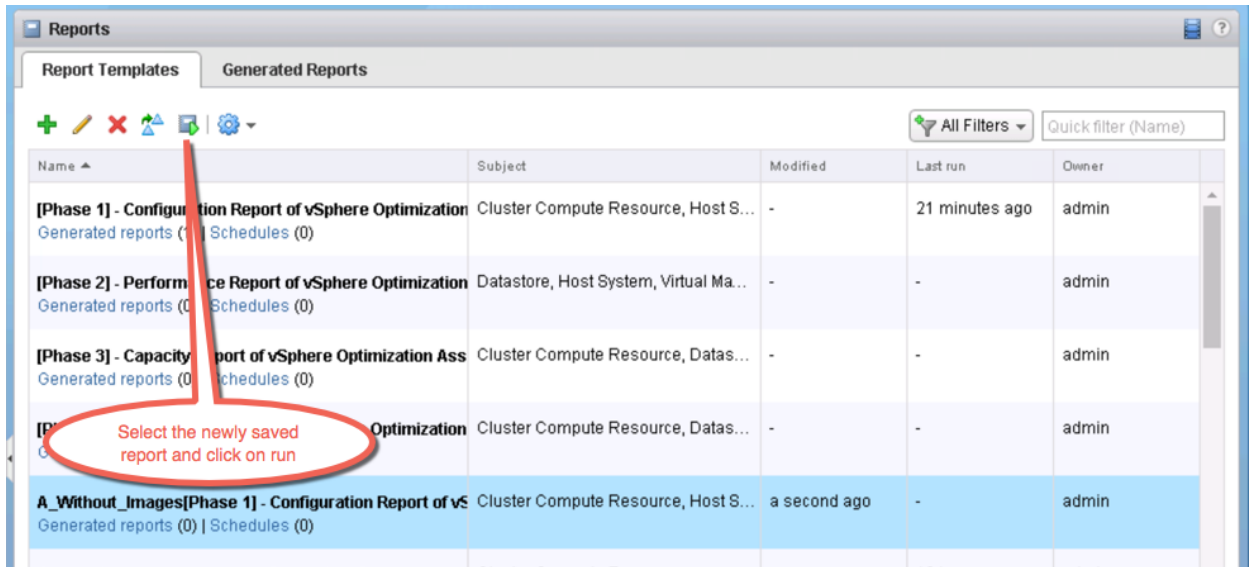


3. Save the cloned report and then re-open to Modify the cloned report(s) and remove all views of the type IMAGE. Views of the IMAGE type have imbedded image files. Go through the list of VOA reports and delete those image views.

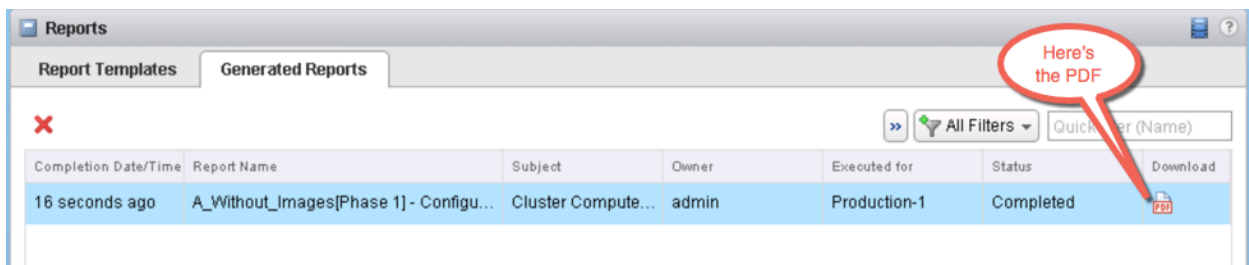


4. Save the report.

5. Run the report.



6. Validate that you now have a PDF with data.



7. PDF view. (remember to repeat these steps for any affected reports)

## 2. Host Configuration Summary Report

