

Unable to create automated desktop ...



[cparrish001](#) 6 posts since

Jun 4, 2009

I have not been able to create an automated desktop pool on my View 3.1.0, view composer 1.1.0. I was able to go into view administrator / configuration / servers and add the server IP, domainname.local/administrator account and select verify Composer compatability. I was able to add the Virtual Center (where the composer is installed) server and enable the server. I am able to launch and work through the add automated pool process until I get to the final page where quickprep is looking for a domain on a drop-down list and the list is empty. I can push through the menu by changing the CN but receive an error:

View Composer error: Invalid value for parameter policy.AdConfigId passed to View Composer function, Error type: com.vmware.SviService.InvalidParameterFault, Details: null

I believe that I have DNS & DHCP functioning on a domain controller which is configured as domain.local. All my servers have a static address. I do have the domain admin account fully qualified under View Administrator / configuration / administrators. My browsing seems to work well between servers. i am able to create single desktops to share.

Any help in resolving this would be appreciated.



[mjsvirt](#) 131 posts since

Aug 17, 2008 1. **Re: Unable to create automated desktop pool, unable to see domains from quickprep dropdown** Jul 3, 2009 10:56 AM

are you able to ping your domain "domain.local" from vCenter and vManager?



[cparrish001](#) 6 posts since

Jun 4, 2009 2. **Re: Unable to create automated desktop pool, unable to see domains from quickprep dropdown** Jul 3, 2009 11:35 AM

👤 in response to: [mjsvirt](#)

Yes, I can ping the domain controller (ping domain.local) from both the View and Virtual Center Servers. I can browse and share files between the servers in Windows Explorer as well.



[patten_aaron@...](#) 43 posts since

Oct 23, 2007 3. **Re: Unable to create automated desktop pool, unable to see domains from quickprep dropdown** Jul 3, 2009 4:04 PM

I have seen this in my environment and was able to resolve it by rebooting the connection broker (View) server.

~Aaron Patten

Unable to create automated desktop ...



[cparrish001](#) 6 posts since

Jun 4, 2009 **4. Re: Unable to create automated desktop pool, unable to see domains from quickprep dropdown** Jul 3, 2009 5:50 PM

👤 in response to: [patten_aaron@...](#)

I rebooted the View server, no change in results.

I then rebooted the VirtualCenter/Composer server, no change in results.



[patten_aaron@...](#) 43 posts since

Oct 23, 2007 **5. Re: Unable to create automated desktop pool, unable to see domains from quickprep dropdown** Jul 4, 2009 8:11 AM

👤 in response to: [cparrish001](#) OK, so just to verify, under Configuration -> Servers -> Virtual Center Servers -> View Composer Settings in addition to having the vCenter server listed you have your domain admin account listed under "Quick Prep Domains".

Happy 4th of July!

~Aaron Patten



[cparrish001](#) 6 posts since

Jun 4, 2009 **6. Re: Unable to create automated desktop pool, unable to see domains from quickprep dropdown** Jul 4, 2009 8:31 PM

👤 in response to: [patten_aaron@...](#) Success,

I had not entered a value in the Configuration -> Servers -> Edit -> quickprep domains box. Once I added the fully qualified domain name and Administrator account, I was able to complete the automated pool. Nice call!

Thanks for your help,

Regards,

Craig



[tom howarth](#) 7,322 posts since

Jul 25, 2005 **7. Re: Unable to create automated desktop pool, unable to see domains from quickprep dropdown** Jul 5, 2009 12:07 AM

👤 in response to: [cparrish001](#)

Craig

Please award points for the helpful and correct answers

If you found this or any other answer useful please consider the use of the Helpful or correct buttons to award points

Tom Howarth VCP / vExpert

VMware Communities User Moderator

Blog: www.planetvm.net

Unable to create automated desktop ...

Contributing author for the upcoming book "[VMware vSphere and Virtual Infrastructure Security: Securing ESX and the Virtual Environment](#)". Currently available on roughcuts