

# 'vcbMounter' 4400 error] Error: Could ...



ronil 1 posts since

Feb 25, 2009

I have a problem backing up my Virtual Machines. Here is the log file:

What should be the possible solution for this:

03:41 PM

Fri 05/15/2009

2009-05-15 15:41:02.935 'App' 7844 info Current working directory: C:\Program Files\VMware\VMware Consolidated Backup Framework

2009-05-15 15:41:02.998 'BaseLibs' 7844 info HOSTINFO: Seeing Intel CPU, numCoresPerCPU 2 numThreadsPerCore 2.

2009-05-15 15:41:02.998 'BaseLibs' 7844 info HOSTINFO: This machine has 2 physical CPUs, 4 total cores, and 8 logical CPUs.

2009-05-15 15:41:03.622 'BaseLibs' 7844 info Using system libcrypto, version 90709F

2009-05-15 15:41:03.935 'BaseLibs' 7844 warning SSLVerifyCertAgainstSystemStore: Subject mismatch: VMware vs phgcubps01ms050

2009-05-15 15:41:03.997 'BaseLibs' 7844 warning SSLVerifyCertAgainstSystemStore: The remote host certificate has these problems:

- The host name used for the connection does not match the subject name on the host certificate
- A certificate in the host's chain is based on an untrusted root.

2009-05-15 15:41:04.091 'BaseLibs' 7844 warning SSLVerifyIsEnabled: failed to read registry value. Assuming verification is disabled. LastError = 0

2009-05-15 15:41:04.091 'BaseLibs' 7844 warning SSLVerifyCertAgainstSystemStore: Certificate verification is disabled, so connection will proceed despite the error

Copying " [APP\\_LUN01](#) PHGCUBADM1MS003/PHGCUBADM1MS003.vmx":

0%=====50%=====100%

\*\*\*\*\*

2009-05-15 15:45:08.479 'vcbMounter' 7844 error Error: Could not back up config file: [APP\\_LUN01](#) PHGCUBADM1MS003/PHGCUBADM1MS003.vmx

2009-05-15 15:45:08.541 'vcbMounter' 7844 error An error occurred, cleaning up...

Deleted directory e:\vm-backups\phgcubadm1ms003

Backup started 05/15/2009 15:45:15

15:45:24 Initiating backup

15:45:36 INF - Starting bpbm

15:45:46 INF - BACKUP START

15:46:02 TRV - object not found for file system backup: E:\vm-backups\phgcubadm1ms003

'vcbMounter' 4400 error] Error: Could ...

15:46:02 TRV - object not found for file system backup: E:\vm-backups\phgcubadm1ms003

15:46:03 INF - Total Size:0

15:46:03 INF - Client completed sending data for backup

15:46:09 INF - Server status = 71

15:46:10 INF - Backup by webadmin on client phgcubadm1ms0b0b using policy vmware-adm1ms003, sched VM-weekly-adm1ms003:none of the files in the file list exist.

15:46:11 INF - Server status = 71

15:46:12 INF - Backup by webadmin on client phgcubadm1ms0b0 using policy vmware-adm1ms003, sched VM-weekly-adm1ms003:none of the files in the file list exist.

2009-05-15 15:46:13.681 'App' 2736 info Current working directory: C:\Program Files\VMware\VMware Consolidated Backup Framework

2009-05-15 15:46:13.728 'BaseLibs' 2736 info HOSTINFO: Seeing Intel CPU, numCoresPerCPU 2 numThreadsPerCore 2.

2009-05-15 15:46:13.728 'BaseLibs' 2736 info HOSTINFO: This machine has 2 physical CPUS, 4 total cores, and 8 logical CPUs.

2009-05-15 15:46:14.259 'BaseLibs' 2736 info Using system libcrypto, version 90709F

2009-05-15 15:46:14.619 'BaseLibs' 2736 warning SSLVerifyCertAgainstSystemStore: Subject mismatch: VMware vs phgcubps01ms050

2009-05-15 15:46:14.619 'BaseLibs' 2736 warning SSLVerifyCertAgainstSystemStore: The remote host certificate has these problems:

- The host name used for the connection does not match the subject name on the host certificate
- A certificate in the host's chain is based on an untrusted root.

2009-05-15 15:46:14.619 'BaseLibs' 2736 warning SSLVerifyIsEnabled: failed to read registry value. Assuming verification is disabled. LastError = 0

2009-05-15 15:46:14.619 'BaseLibs' 2736 warning SSLVerifyCertAgainstSystemStore: Certificate verification is disabled, so connection will proceed despite the error

2009-05-15 15:46:14.650 'vcbMounter' 2736 error Error: Could not read unmount information

03:46 PM

Fri 05/15/2009

2009-05-19 15:52:03.563 'App' 1132 info Current working directory: C:\Program Files\VMware\VMware Consolidated Backup Framework

2009-05-19 15:52:03.578 'BaseLibs' 1132 info HOSTINFO: Seeing Intel CPU, numCoresPerCPU 2 numThreadsPerCore 2.

2009-05-19 15:52:03.578 'BaseLibs' 1132 info HOSTINFO: This machine has 2 physical CPUS, 4 total cores, and 8 logical CPUs.

2009-05-19 15:52:04.094 'BaseLibs' 1132 info Using system libcrypto, version 90709F

2009-05-19 15:52:04.281 'BaseLibs' 1132 warning SSLVerifyCertAgainstSystemStore: Subject mismatch: VMware vs phgcubps01ms050

2009-05-19 15:52:04.281 'BaseLibs' 1132 warning SSLVerifyCertAgainstSystemStore: The remote host certificate has these problems:

- The host name used for the connection does not match the subject name on the host certificate

'vcbMounter' 4400 error] Error: Could ...

- A certificate in the host's chain is based on an untrusted root.

2009-05-19 15:52:04.281 'BaseLibs' 1132 warning SSLVerifyIsEnabled: failed to read registry value. Assuming verification is disabled. LastError = 0

2009-05-19 15:52:04.281 'BaseLibs' 1132 warning SSLVerifyCertAgainstSystemStore: Certificate verification is disabled, so connection will proceed despite the error

Copying " APP\_LUN01 PHGCUBADM1MS003/PHGCUBADM1MS003.vmx":

0%=====50%=====100%

\*\*\*\*\*

2009-05-19 15:56:07.059 'vcbMounter' 1132 error Error: Could not back up config file: APP\_LUN01 PHGCUBADM1MS003/PHGCUBADM1MS003.vmx

2009-05-19 15:56:07.059 'vcbMounter' 1132 error An error occurred, cleaning up...

Deleted directory e:\vm-backups\phgcubadm1ms003

03:46 PM

Wed 05/20/2009

2009-05-20 15:46:02.291 'App' 3176 info Current working directory: C:\Program Files\VMware\VMware Consolidated Backup Framework

2009-05-20 15:46:02.291 'BaseLibs' 3176 info HOSTINFO: Seeing Intel CPU, numCoresPerCPU 2 numThreadsPerCore 2.

2009-05-20 15:46:02.291 'BaseLibs' 3176 info HOSTINFO: This machine has 2 physical CPUs, 4 total cores, and 8 logical CPUs.

2009-05-20 15:46:02.916 'BaseLibs' 3176 info Using system libcrypto, version 90709F

2009-05-20 15:46:03.026 'BaseLibs' 3176 warning SSLVerifyCertAgainstSystemStore: Subject mismatch: VMware vs phgcubps01ms050

2009-05-20 15:46:03.026 'BaseLibs' 3176 warning SSLVerifyCertAgainstSystemStore: The remote host certificate has these problems:

- The host name used for the connection does not match the subject name on the host certificate
- A certificate in the host's chain is based on an untrusted root.

2009-05-20 15:46:03.026 'BaseLibs' 3176 warning SSLVerifyIsEnabled: failed to read registry value. Assuming verification is disabled. LastError = 0

2009-05-20 15:46:03.026 'BaseLibs' 3176 warning SSLVerifyCertAgainstSystemStore: Certificate verification is disabled, so connection will proceed despite the error

Copying " APP\_LUN01 PHGCUBADM1MS003/PHGCUBADM1MS003.vmx":

0%=====50%=====100%

\*\*\*\*\*

2009-05-20 15:50:09.038 'vcbMounter' 3176 error Error: Could not back up config file: APP\_LUN01 PHGCUBADM1MS003/PHGCUBADM1MS003.vmx

2009-05-20 15:50:09.038 'vcbMounter' 3176 error An error occurred, cleaning up...

Deleted directory e:\vm-backups\phgcubadm1ms003

Backup started 05/20/2009 15:50:15

15:50:16 Initiating backup

'vcbMounter' 4400 error] Error: Could ...

15:50:19 INF - Starting bpbrm

15:50:21 INF - BACKUP START

15:50:27 TRV - object not found for file system backup: E:\vm-backups\phgcubadm1ms003

15:50:27 TRV - object not found for file system backup: E:\vm-backups\phgcubadm1ms003

15:50:27 INF - Total Size:0

15:50:27 INF - Client completed sending data for backup

15:50:33 INF - Server status = 71

15:50:33 INF - Server status = 71

15:50:33 INF - Backup by webadmin on client phgcubadm1ms0b0b using policy vmware-adm1ms003, sched VM-weekly-adm1ms003:none of the files in the file list exist.

15:50:33 INF - Backup by webadmin on client phgcubadm1ms0b0 using policy vmware-adm1ms003, sched VM-weekly-adm1ms003:none of the files in the file list exist.

2009-05-20 15:50:33.538 'App' 3272 info Current working directory: C:\Program Files\VMware\VMware Consolidated Backup Framework

2009-05-20 15:50:33.538 'BaseLibs' 3272 info HOSTINFO: Seeing Intel CPU, numCoresPerCPU 2 numThreadsPerCore 2.

2009-05-20 15:50:33.538 'BaseLibs' 3272 info HOSTINFO: This machine has 2 physical CPUS, 4 total cores, and 8 logical CPUs.

2009-05-20 15:50:34.054 'BaseLibs' 3272 info Using system libcrypto, version 90709F

2009-05-20 15:50:34.116 'BaseLibs' 3272 warning SSLVerifyCertAgainstSystemStore: Subject mismatch: VMware vs phgcubps01ms050

2009-05-20 15:50:34.116 'BaseLibs' 3272 warning SSLVerifyCertAgainstSystemStore: The remote host certificate has these problems:

- The host name used for the connection does not match the subject name on the host certificate
- A certificate in the host's chain is based on an untrusted root.

2009-05-20 15:50:34.116 'BaseLibs' 3272 warning SSLVerifyIsEnabled: failed to read registry value. Assuming verification is disabled. LastError = 0

2009-05-20 15:50:34.116 'BaseLibs' 3272 warning SSLVerifyCertAgainstSystemStore: Certificate verification is disabled, so connection will proceed despite the error

2009-05-20 15:50:34.147 'vcbMounter' 3272 error Error: Could not read unmount information

03:50 PM

Wed 05/20/2009

03:56 PM

Wed 05/20/2009

2009-05-20 15:56:54.643 'App' 4400 info Current working directory: C:\Program Files\VMware\VMware Consolidated Backup Framework

2009-05-20 15:56:54.643 'BaseLibs' 4400 info HOSTINFO: Seeing Intel CPU, numCoresPerCPU 2 numThreadsPerCore 2.

2009-05-20 15:56:54.643 'BaseLibs' 4400 info HOSTINFO: This machine has 2 physical CPUS, 4 total cores, and 8 logical CPUs.

'vcbMounter' 4400 error] Error: Could ...

2009-05-20 15:56:55.049 'BaseLibs' 4400 info Using system libcrypto, version 90709F

2009-05-20 15:56:55.111 'BaseLibs' 4400 warning SSLVerifyCertAgainstSystemStore: Subject mismatch: VMware vs phgcubps01ms050

2009-05-20 15:56:55.111 'BaseLibs' 4400 warning SSLVerifyCertAgainstSystemStore: The remote host certificate has these problems:

- The host name used for the connection does not match the subject name on the host certificate
- A certificate in the host's chain is based on an untrusted root.

2009-05-20 15:56:55.111 'BaseLibs' 4400 warning SSLVerifyIsEnabled: failed to read registry value. Assuming verification is disabled. LastError = 0

2009-05-20 15:56:55.111 'BaseLibs' 4400 warning SSLVerifyCertAgainstSystemStore: Certificate verification is disabled, so connection will proceed despite the error

Copying " APP\_LUN01 PHGCUBADM1MS003/PHGCUBADM1MS003.vmx":

0%=====50%=====100%

\*\*\*\*\*

2009-05-20 16:00:58.014 'vcbMounter' 4400 error Error: Could not back up config file: APP\_LUN01 PHGCUBADM1MS003/PHGCUBADM1MS003.vmx

2009-05-20 16:00:58.014 'vcbMounter' 4400 error An error occurred, cleaning up...

Deleted directory e:\vm-backups\phgcubadm1ms003

Backup started 05/20/2009 16:01:02

16:01:03 Initiating backup

16:01:06 INF - Starting bpbm

16:01:07 INF - BACKUP START

16:01:11 TRV - object not found for file system backup: E:\vm-backups\phgcubadm1ms003

16:01:11 TRV - object not found for file system backup: E:\vm-backups\phgcubadm1ms003

16:01:11 INF - Total Size:0

16:01:11 INF - Client completed sending data for backup

16:01:17 INF - Server status = 71

16:01:17 INF - Backup by webadmin on client phgcubadm1ms0b0b using policy vmware-adm1ms003, sched VM-weekly-adm1ms003:none of the files in the file list exist.

16:01:18 INF - Server status = 71

16:01:18 INF - Backup by webadmin on client phgcubadm1ms0b0 using policy vmware-adm1ms003, sched VM-weekly-adm1ms003:none of the files in the file list exist.

2009-05-20 16:01:18.530 'App' 4412 info Current working directory: C:\Program Files\VMware\VMware Consolidated Backup Framework

2009-05-20 16:01:18.530 'BaseLibs' 4412 info HOSTINFO: Seeing Intel CPU, numCoresPerCPU 2 numThreadsPerCore 2.

2009-05-20 16:01:18.530 'BaseLibs' 4412 info HOSTINFO: This machine has 2 physical CPUS, 4 total cores, and 8 logical CPUs.

2009-05-20 16:01:18.952 'BaseLibs' 4412 info Using system libcrypto, version 90709F

'vcbMounter' 4400 error] Error: Could ...

2009-05-20 16:01:19.014 'BaseLibs' 4412 warning SSLVerifyCertAgainstSystemStore: Subject mismatch: VMware vs phgcubps01ms050

2009-05-20 16:01:19.014 'BaseLibs' 4412 warning SSLVerifyCertAgainstSystemStore: The remote host certificate has these problems:

- The host name used for the connection does not match the subject name on the host certificate
- A certificate in the host's chain is based on an untrusted root.

2009-05-20 16:01:19.014 'BaseLibs' 4412 warning SSLVerifyIsEnabled: failed to read registry value. Assuming verification is disabled. LastError = 0

2009-05-20 16:01:19.014 'BaseLibs' 4412 warning SSLVerifyCertAgainstSystemStore: Certificate verification is disabled, so connection will proceed despite the error

2009-05-20 16:01:19.030 'vcbMounter' 4412 error Error: Could not read unmount information

04:01 PM

Wed 05/20/2009



[AndreTheGiant](#) 5,916 posts since

Aug 28, 2008 1. Re: '**vcbMounter' 4400 error] Error: Could not back up config file: [APP\_LUN01] PHGCUBADM1MS003/PHGCUBADM1MS003.vmx** May 26, 2009 9:40 PM

Seems a problem during the download of the file.

Something broke the operation.

Have you tried to disable antivirus?

Do you have some multipath program?

Andre

\*\*if you found this or any other answer useful please consider allocating points for helpful or correct answers



[dconvery](#) 1,885 posts since

May 10, 2006 2. Re: '**vcbMounter' 4400 error] Error: Could not back up config file: [APP\_LUN01] PHGCUBADM1MS003/PHGCUBADM1MS003.vmx** Jun 2, 2009 5:48 AM

The VM config files are transferred via the network. You will need to open communications between the ESX servers and the VCB proxy server. (443)

Dave Convery

VMware vExpert 2009

<http://www.dailyhypervisor.com>



Careful. We don't want to learn from this.

Bill Watterson, "Calvin and Hobbes"