

FAILURE - Convert Physical Machine - ...



[shyguycalif](#) 2 posts since

May 21, 2009

Hi

I am struggling to convert the Windows 2003 Physical machine to Virtual Machine. I keep getting this error. Please help.

11:29 PM Step 1: Connecting to VMware Converter Agent on localhost

11:29 PM Step 2: Creating target virtual machine and converting data

11:29 PM Configuring parameters for the target virtual machine...

11:29 PM Creating target virtual machine...

11:29 PM Taking a snapshot of the volume...

11:29 PM Cloning source volume c: into target virtual machine...

11:37 PM Taking a snapshot of the volume...

11:37 PM Cloning source volume d: into target virtual machine...

2:43 AM Updating boot sectors...

2:43 AM Adjusting drive letter mappings...

2:44 AM Step 3: Preparing target virtual machine

2:44 AM ERROR: Unknown error returned by VMware Converter Agent.

Logs Indicate the following

2009-05-21 02:44:00.093 'P2V' 3680 info [postProcessingTask,85](#) Calling DoReconfig

2009-05-21 02:44:00.093 'P2V' 1436 verbose [jobManager,438](#) Raising event 4 for job 4

2009-05-21 02:44:00.109 'App' 3680 verbose [imageProcessingTaskWrapper,109](#) Successfully connected to VmiReconfigTask::task{8}

2009-05-21 02:44:00.125 'App' 3680 verbose [imageProcessingTaskWrapper,817](#) Start managed object method for task VmiReconfigTask::task{8}

2009-05-21 02:44:00.125 'App' 3680 verbose [imageProcessingTaskWrapper,437](#) Waiting for updates from VmiReconfigTask::task{8}

2009-05-21 02:44:00.125 'App' 3680 verbose [imageProcessingTaskWrapper,668](#) (Re)Start waiting for property updates from VmiReconfigTask::task{8}

2009-05-21 02:44:00.125 'App' 1436 verbose [imageProcessingTaskWrapper,749](#) Got an update from VmiReconfigTask::task{8}

2009-05-21 02:44:00.125 'App' 3680 verbose [imageProcessingTaskWrapper,437](#) Waiting for updates from VmiReconfigTask::task{8}

2009-05-21 02:44:00.125 'App' 3680 verbose [imageProcessingTaskWrapper,668](#) (Re)Start waiting for property updates from VmiReconfigTask::task{8}

2009-05-21 02:44:05.171 'App' 3704 verbose [imageProcessingTaskWrapper,749](#) Got an update from VmiReconfigTask::task{8}

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2009-05-21 02:44:05.171 'App' 3680 verbose [imageProcessingTaskWrapper,668](#) (Re)Start waiting for property updates from VmiReconfigTask::task{8}

2009-05-21 02:44:05.921 'App' 3704 verbose [imageProcessingTaskWrapper,749](#) Got an update from VmiReconfigTask::task{8}

2009-05-21 02:44:05.921 'App' 3680 verbose [imageProcessingTaskWrapper,437](#) Waiting for updates from VmiReconfigTask::task{8}

2009-05-21 02:44:05.921 'App' 3680 verbose [imageProcessingTaskWrapper,668](#) (Re)Start waiting for property updates from VmiReconfigTask::task{8}

2009-05-21 02:44:07.875 'App' 3272 verbose [imageProcessingTaskWrapper,886](#) Remote task VmiReconfigTask::task{8} completed

2009-05-21 02:44:07.875 'App' 3680 verbose [imageProcessingTaskWrapper,437](#) Waiting for updates from VmiReconfigTask::task{8}

2009-05-21 02:44:07.875 'App' 3708 verbose [imageProcessingTaskWrapper,749](#) Got an update from VmiReconfigTask::task{8}

2009-05-21 02:44:07.875 'App' 3680 verbose [imageProcessingTaskWrapper,515](#) Cleaning up remote task VmiReconfigTask::task{8}

2009-05-21 02:44:07.890 'App' 3680 verbose [imageProcessingTaskWrapper,1201](#) Disposing task wrapper for task VmiReconfigTask::task{8}

2009-05-21 02:44:07.921 'P2V' 3680 error [task,295](#) Task failed: P2VError UNKNOWN_METHOD_FAULT(sysimage.fault.ReconfigFault)

2009-05-21 02:44:07.921 'P2V' 3680 verbose [task,339](#) Transition from InProgress to Failure requested

2009-05-21 02:44:07.921 'P2V' 3680 verbose [task,388](#) Transition succeeded

2009-05-21 02:44:07.921 'P2V' 3680 verbose [job,276](#) Job 4 changing state from 1 to 2

2009-05-21 02:44:07.921 'P2V' 3680 verbose [serialization,220](#) Serializing job 4

2009-05-21 02:44:07.921 'P2V' 3680 verbose [serialization,227](#) Archiving job to C:\Documents and Settings\Administrator\Application Data\VMware\p2v-ws60\jobs\00000004.xml

2009-05-21 02:44:07.937 'P2V' 3680 verbose [jobManager,438](#) Raising event 2 for job 4

2009-05-21 02:44:07.937 'P2V' 3680 verbose [jobManager,438](#) Raising event 4 for job 4

2009-05-21 02:44:07.937 'P2V' 3680 verbose [jobManager,438](#) Raising event 6 for job 4

2009-05-21 02:44:07.937 'VmdbContext' 3680 verbose Shutting down VMDB service...

2009-05-21 02:44:07.937 'VmdbContext' 3680 verbose Unregistering callback...

2009-05-21 02:44:07.937 'VmdbContext' 3680 verbose ...done

+ [Complete Log is attached below](#)

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Is there anyway I can get this resolved?

Thanks!! **Attachments:**

- [vmware-client-2.log](#) (125.0 K)

Tags: vmware, error, convert, physical, machine, task, failed, windows, 2003



[shyguycalif](#) 2 posts since

May 21, 2009 1. **Re: FAILURE - Convert Physical Machine - Task Failed** May 23, 2009 8:33 PM

Bump...

Please suggest...



[AndreTheGiant](#) 5,897 posts since

Aug 28, 2008 2. **Re: FAILURE - Convert Physical Machine - Task Failed** May 23, 2009 9:03 PM

When there is a "customizing" problem, using is caused by strange driver, strange boot.ini, strange partition table, usage of dynamic disks.

Which version of Converter are you using?

The physical machine is a 32 bit version?

Andre

**if you found this or any other answer useful please consider allocating points for helpful or correct answers