

# Unable to power on Virtual Machines In ...



VivekDhayalan 38 posts since

Feb 3, 2009

Hi all,

I was working on ESX 3.5 VM's. I wanted to start the VM through a CLI so I tried vmware-cmd command that time I have got the following error

VMControl error -999: Unknown error: The poweron operation failed unexpectedly.

so I tried to power on the virtual machine through GUI. Then I have got the following error

"A

general system error occurred: The system returned an error.

Communication with the virtual machine may have been interrupted."

but, I was working with the VM before.

Thanks

Vivek



lamw 2,818 posts since

Nov 27, 2007 1. **Re: Unable to power on Virtual Machines In ESX 3.5 (GUI/CLI)** May 20, 2009 6:55 AM

On the ESX Service Console try the following command and see if it resolves the issue:

```
service mgmt-vmware restart
```

This command will not affect any running VM(s).

Also is this the only VM on the host that is having issues? or are other VM(s) experiencing the same problems?

William Lam

VMware vExpert 2009

VMware ESX/ESXi scripts and resources at: <http://engineering.ucsb.edu/~duonglt/vmware/>

[vGhetto Script Repository](#)

<http://twitter.com/lamw>

If you find this information useful, please award points for "correct" or "helpful".



VivekDhayalan 38 posts since

Feb 3, 2009 2. **Re: Unable to power on Virtual Machines In ESX 3.5 (GUI/CLI)** May 20, 2009 11:29 PM

👍 in response to: lamw I have tried

Unable to power on Virtual Machines In ...

`"service mgmt-vmware restart"` But, Still I was not able power on the virtual machines. No I am facing this problem for all the virtual machines in the host.



[AndreTheGiant](#) 5,984 posts since

Aug 28, 2008 3. **Re: Unable to power on Virtual Machines In ESX 3.5 (GUI/CLI)** May 24, 2009 12:11 AM

Have you tried to restart the ESX?

Andre

\*\*if you found this or any other answer useful please consider allocating points for helpful or correct answers



[kcollo](#) 41 posts since

Oct 22, 2008 4. **Re: Unable to power on Virtual Machines In ESX 3.5 (GUI/CLI)** May 24, 2009 7:02 PM

Have you checked the logs on the local ESX server that's trying to start the vm? Should be more details there. Also, if you have mutiple esx hosts, are you sure that you are trying to control the VM from the ESX host thats currently running it?

Kevin Goodman

kevin@colovirt.com

<http://blog.colovirt.com>



[VivekDhayalan](#) 38 posts since

Feb 3, 2009 5. **Re: Unable to power on Virtual Machines In ESX 3.5 (GUI/CLI)** May 24, 2009 9:28 PM

👤 in response to: [AndreTheGiant](#) I restarted ESX but, still I was unable to figure out what is the problem.



[VivekDhayalan](#) 38 posts since

Feb 3, 2009 6. **Re: Unable to power on Virtual Machines In ESX 3.5 (GUI/CLI)** May 24, 2009 9:35 PM

👤 in response to: [kcollo](#) I am sure that I am trying in ESX in which VM is running. I was looking @ few sites and found that there may be some problem with machine IP. But I did not changed my IP and I have changed my domain name for the ESX server (Since, I wanted to setup AD server)



[athlon\\_crazy](#) 524 posts since

Oct 28, 2007 7. **Re: Unable to power on Virtual Machines In ESX 3.5 (GUI/CLI)** May 24, 2009 10:36 PM

👤 in response to: [VivekDhayalan](#) Have you check on the storage part, VMs configuration files & etc? Could be your ESX unable to connect to your VMs configuration.

VMware newbie..

Zen Systems Sdn Bhd

[www.no-x.org](http://www.no-x.org)