

Enabling Converter Enterprise Plugin ...



[rvandalen](#) 9 posts since

Oct 9, 2006 Hi All,

I installed the Converter Enterprise Plugin for the VC 2.5 client which looks to be installed ok. However when I go to the "installed" tab, en click the enable checkbox for Converter, it crashes the VI client without any messages. Tried already to uninstall and reinstall the plugin, but same behaviour.

Tried it on a colleagues workstation and it works ok there.

VI client+converter plugin installed on XP SP2.

Anyone any idea's ?

Regards,

Rene



[sgmess](#) 6 posts since


Nov 21, 2007 **1. Re: Enabling Converter Enterprise Plugin for the VC 2.5 client crashes client** Jan 15, 2008 1:29 AM

I had exactly the same problem and this was caused by a dll file confict, in my case I had an old version of the ssleay32.dll file in my windows\system32 directory. I removed the file and it now works correctly.



[rvandalen](#) 9 posts since

Oct 9, 2006 **2. Re: Enabling Converter Enterprise Plugin for the VC 2.5 client crashes client** Jan 15, 2008 3:33 AM

 in response to: [sgmess](#)


I tried that.... and indeed.... it worked.....I wonder how you found out that this file was related....cause this seems like the typical needle in a haystack....

thanks a lot for your suggestion !



[robc.yk](#) 26 posts since

Aug 20, 2007 **3. Re: Enabling Converter Enterprise Plugin for the VC 2.5 client crashes client** Feb 11, 2008 9:43 AM


 in response to: [rvandalen](#) Currently I have the plug in not-enabled because of the issue in the event there is also a bigger underlying problem we do not see. Do you know what this DLL you removed does? Was it removed as a suggestion from VMware support?



[sgmess](#) 6 posts since

Nov 21, 2007 **4. Re: Enabling Converter Enterprise Plugin for the VC 2.5 client crashes client** Feb 11, 2008 10:13 AM


Enabling Converter Enterprise Plugin ...

 in response to: [robc.yk](#) ssleay32.dll is a dll from the OpenSSL project and is installed by some third party software including the VI Client Converter Plugin, it is not a standard Windows dll. I would suggest you move it from the windows/system32 and store it somewhere else, this will allow you to install the plugin and if you then find a piece of software that stops it is most likely because of this dll, and you can always move it back. I never contacted VMware support with this issue.



[depping](#) 2,997 posts since

Jan 17, 2005 **5. Re: Enabling Converter Enterprise Plugin for the VC 2.5 client crashes client** Feb 11, 2008 10:15 AM

 in response to: [sgmess](#) another possible solution:

<http://www.yellow-bricks.com/2008/02/05/installing-the-converter-plugin-crashes-the-virtualcenter-client-part-ii/>

Duncan


My virtualisation blog:

<http://www.yellow-bricks.com>



[depping](#) 2,997 posts since

Jan 17, 2005 **6. Re: Enabling Converter Enterprise Plugin for the VC 2.5 client crashes client** Feb 13, 2008 6:10 AM

 in response to: [depping](#) I had the exact same issue today on another server... it's no coincidence anymore.

Duncan


My virtualisation blog:

<http://www.yellow-bricks.com>



[tmcquaig](#) 6 posts since

Jul 17, 2006 **7. Re: Enabling Converter Enterprise Plugin for the VC 2.5 client crashes client** Mar 5, 2008 5:28 PM

 in response to: [depping](#)


I'm having the same problem. However on vista 64.

I can disable it and vc works fine. Enable and it crashes. Don't have an ssleay.dll anywhere else but the plugin directory.



[tmcquaig](#) 6 posts since

Jul 17, 2006 **8. Re: Enabling Converter Enterprise Plugin for the VC 2.5 client crashes client** Mar 28, 2008 6:38 PM

 in response to: [tmcquaig](#) I ended up fixing this by removing all of the ssleay.dll's I could find. It works now but I have an error with PSI which is a jabber client. VMWare support couldn't help much as VC 2.5 client is currently unsupported on Vista 64.

<http://www.thesystemsengineer.com>