

# VM6 installation @ WinXP-SP2 ...

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[hellowe](#) 5 posts since

Sep 18, 2007 Hi there,

I am trying to install the VM6 onto my WinXP-SP2 machine. When I click on the VMware-workstation-6.0.0-45731.exe, it prompt out the installation GUI, but, it will close down immediately(just flash a second).

I try to install other VM products, such as VM5 or VM Player, and it do have the same symptom.

I only got the vminst.log for VM6 installation:

```
BootStrapper: 09/19/07 11:10:11 Begin Logging
```

```
BootStrapper: 09/19/07 11:10:11 [Info] we are running from --> P:\VMware-workstation-6.0.0-45731.exe
```

```
BootStrapper: 09/19/07 11:10:11 [Resource] lpName = OPERATION, lpBuf = INSTALLUPD
```

```
BootStrapper: 09/19/07 11:10:11 [Resource] lpName = PRODUCTNAME, lpBuf = VMware Workstation
```

```
BootStrapper: 09/19/07 11:10:11 [Resource] lpName = PRODUCTCODE, lpBuf = {A3FF5CB2-FB35-4658-8751-9EDE1D65B3AA}
```

```
BootStrapper: 09/19/07 11:10:11 [Resource] lpName = LANGUAGES, lpBuf = 1033 1041
```

```
BootStrapper: 09/19/07 11:10:11 [Resource] lpName = VM_DATABASE, lpBuf = VMware Workstation.msi
```

```
BootStrapper: 09/19/07 11:10:11 [Resource] lpName = SFXINSERT, lpBuf = 1159168
```

```
BootStrapper: 09/19/07 11:10:11 [Resource] lpName = VMIOPTION, lpBuf =
```

```
BootStrapper: 09/19/07 11:10:11 [Resource] lpName = MINIMUM_MSI, lpBuf = 200
```

```
BootStrapper: 09/19/07 11:10:11 [Resource] lpName = INSTMSIW, lpBuf = instmsiw.exe
```

```
BootStrapper: 09/19/07 11:10:11 [Resource] lpName = PROPERTIES NOT FOUND
```

```
BootStrapper: 09/19/07 11:10:11 [Resource] lpName = OLDCODES, lpBuf =
```

```
=  
{74FA0D8F-22A1-42FA-8D43-BF8704EB70EB};{233A935E-6132-48B2-840F-37C9D32555D5};{98D1A713-438C-4A23-8AB6-41B37C4A2D47};{A3FF5CB2-FB35-4658-8751-9EDE1D65B3AA};{31799B14-B3E7-4522-B393-6206C03EC5D3};{A53A11EA-0095-493F-86FA-A15E8A86A405}
```

```
BootStrapper: 09/19/07 11:10:11 [Resource] lpName = HELPER_UI NOT FOUND
```

```
BootStrapper: 09/19/07 11:10:11 [Info] bWin9X = FALSE, bAdmin = TRUE
```

```
BootStrapper: 09/19/07 11:10:11 [Info] Total unpacked size will be 288043740
```

```
BootStrapper: 09/19/07 11:10:11 [Info] Extracting setup files to  
"c:\temp\{A3FF5CB2-FB35-4658-8751-9EDE1D65B3AA}~setup\"
```

VM6 installation @ WinXP-SP2 ...

BootStrapper: 09/19/07 11:10:11 [Info] FreeBytes: 171213922304 Needed Bytes: 586573240

BootStrapper: 09/19/07 11:10:11 --> instmsiw.exe [1822520]

Could anyone help on it?

Thanks,

Louie

Message was edited by:

hellowe



[rsa911](#) 1,877 posts since

Aug 3, 2007 1. **Re: VM6 installation @ WinXP-SP2** Sep 19, 2007 6:57 AM

Probably not the root cause but you may want to check the windows installer service is either started or set in startup mode manual...

are you able to install other MSI fine ?

is the P: drive local to your computer or a mapped drive ?



[hellowe](#) 5 posts since

Sep 18, 2007 2. **Re: VM6 installation @ WinXP-SP2** Sep 19, 2007 8:58 AM

- ↑ in response to: [rsa911](#) 1. Check that the Windows Installer Service is in manual, but started
- 2, I have download Windows Defender, and it can be run without problem. (I believe it should be a MSI file)
- 3. P:> is a local hard drive.

Still have the problem..

Any Advice?

Louie



[rsa911](#) 1,877 posts since

Aug 3, 2007 3. **Re: VM6 installation @ WinXP-SP2** Sep 19, 2007 9:23 AM

↑ in response to: [hellowe](#) could you post the output of "SET" executed in a command line box ?  
this will list your active env. variables

could you completely clean your temp folder(s)

so c:\windows\temp, c:\document and settings\your username\Local Settings\Temp

(if your windows is not on C: adapt the drive letters accordingly)



[hellowe](#) 5 posts since

Sep 18, 2007 4. **Re: VM6 installation @ WinXP-SP2** Sep 26, 2007 8:53 AM

VM6 installation @ WinXP-SP2 ...

 in response to: [rsa911](#) Here is the "SET" content:

```
ALLUSERSPROFILE=C:\Documents and Settings\All Users
APPDATA=C:\Documents and Settings\louie\Application Data
CLASSPATH=.;C:\Program Files\Java\j2re1.4.2_08\lib\ext\QTJava.zip
CLIENTNAME=Console
CommonProgramFiles=C:\Program Files\Common Files
COMPUTERNAME=PIGGY
ComSpec=C:\WINDOWS\system32\cmd.exe
HOMEDRIVE=C:
HOMEPATH=\Documents and Settings\louie
LOGONSERVER=
PIGGY
NUMBER_OF_PROCESSORS=2
OS=Windows_NT
Path=C:\WINDOWS\system32;C:\WINDOWS;C:\WINDOWS\System32\Wbem;C:\Program
Files\Common Files\Roxio Shared\DLLShared;C:\Program Files\Common Files\Adobe\AGL;C:\Program
Files\Common Files\Ulead Systems\MPEG;C:\Program Files\DeskAdTop;C:\Program Files\K-Lite Codec
Pack\QuickTime\QTSystem\;C:\Program Files\Common Files Ahead\Lib\
PATHEXT=.COM;.EXE;.BAT;.CMD;.VBS;.VBE;.JS;.JSE;.WSF;.WSH
PROCESSOR_ARCHITECTURE=x86
PROCESSOR_IDENTIFIER=x86 Family 6 Model 15 Stepping 6, GenuineIntel
PROCESSOR_LEVEL=6
PROCESSOR_REVISION=0f06
ProgramFiles=C:\Program Files
PROMPT=$P$G
PS5ROOT=C:\Program Files\Roxio\Easy CD Creator 6\PhotoSuite\
QTJAVA=C:\Program Files\Java\j2re1.4.2_08\lib\ext\QTJava.zip
SESSIONNAME=Console
SystemDrive=C:
SystemRoot=C:\WINDOWS
TEMP=c:\tmp
TMP=c:\tmp
USERDOMAIN=PIGGY
USERNAME=louie
USERPROFILE=C:\Documents and Settings\louie
windir=C:\WINDOWS
```

Having cleaned up the c:\tmp directory, and I try to install it again. same error!!!

Here is the vminst.log:

VM6 installation @ WinXP-SP2 ...

BootStrapper: 09/22/07 23:33:15 Begin Logging

BootStrapper: 09/22/07 23:33:15 Info we are running from --> P:\VMware-workstation-6.0.0-45731.exe

BootStrapper: 09/22/07 23:33:15 Resource lpName = OPERATION, lpBuf = INSTALLUPD

BootStrapper: 09/22/07 23:33:15 Resource lpName = PRODUCTNAME, lpBuf = VMware Workstation

BootStrapper: 09/22/07 23:33:15 Resource lpName = PRODUCTCODE, lpBuf =  
{A3FF5CB2-FB35-4658-8751-9EDE1D65B3AA}

BootStrapper: 09/22/07 23:33:15 Resource lpName = LANGUAGES, lpBuf = 1033 1041

BootStrapper: 09/22/07 23:33:15 Resource lpName = VM\_DATABASE, lpBuf = VMware Workstation.msi

BootStrapper: 09/22/07 23:33:15 Resource lpName = SFXINSERT, lpBuf = 1159168

BootStrapper: 09/22/07 23:33:15 Resource lpName = VMIOPTION, lpBuf =

BootStrapper: 09/22/07 23:33:15 Resource lpName = MINIMUM\_MSI, lpBuf = 200

BootStrapper: 09/22/07 23:33:15 Resource lpName = INSTMSIW, lpBuf = instmsiw.exe

BootStrapper: 09/22/07 23:33:15 Resource lpName = PROPERTIES NOT FOUND

BootStrapper: 09/22/07 23:33:15 Resource lpName = OLDCODES, lpBuf =  
=  
{74FA0D8F-22A1-42FA-8D43-BF8704EB70EB};{233A935E-6132-48B2-840F-37C9D32555D5};{98D1A713-438C-4A23-8AB6-41B37C4A2D47};{A3FF5CB2-FB35-4658-8751-9EDE1D65B3AA};{31799B14-B3E7-4522-B393-6206C03EC5D3};{A53A11EA-0095-493F-86FA-A15E8A86A405}

BootStrapper: 09/22/07 23:33:15 Resource lpName = HELPER\_UI NOT FOUND

BootStrapper: 09/22/07 23:33:15 Info bWin9X = FALSE, bAdmin = TRUE

BootStrapper: 09/22/07 23:33:15 Info Total unpacked size will be 288043740

BootStrapper: 09/22/07 23:33:15 Info Extracting setup files to  
"c:\tmp\{A3FF5CB2-FB35-4658-8751-9EDE1D65B3AA}-setup\"

BootStrapper: 09/22/07 23:33:15 Info FreeBytes: 154743169024 Needed Bytes: 586573240

BootStrapper: 09/22/07 23:33:15 --> instmsiw.exe 1822520

BootStrapper: 09/22/07 23:33:15 --> VMware Workstation.msi 8168448

Thanks,

Louie



[nicoletti](#) 10 posts since

Sep 30, 2007 5. **Re: VM6 installation @ WinXP-SP2** Sep 30, 2007 11:11 AM

in response to: [hellowe](#)

Hellowe,

VM6 installation @ WinXP-SP2 ...

I have the same problem as you.

Already started Windows Installer Service, and remove all files and folder on C:\WINDOWS\Temp and C:\Documents and Settings\myuser\LocalSettings\Temp.

Rebooted, etc. but no ways to install vmware.

My config:

Windows XP Home SP2 French

.NET Framework v3

CPU Athlon 64 X2 64

2 Gb RAM

Thanks a lot for anyone solving our problem!



[nicoletti](#) 10 posts since

Sep 30, 2007 6. **Re: VM6 installation @ WinXP-SP2** Oct 9, 2007 3:26 PM

in response to: [nicoletti](#)

For information, I managed to instal VMware on Windows XP-SP2 , doing the following steps :

- 1.) restart Windows on Safe Mode , press F8 on boot
- 2.) log with an user that have Admin rights
- 3.) Launch the VMplayer installer
- 4.) It will uncompress ALL files on your folder C:\Documen~1\YourUser\Local Settings\Temp{A98B4-B56D2.....}
- 5.) At the end of the installation you will receive a error like "You can not install applications on Safe Mode"
- 6.) DON'T CLICK OK, leave this error message open!
- 7.) While the message is open, go to the folder created on step 4 ( C:\Documen~1\YourUser\Local Settings\Temp{A98B4-B56D2.....} ) , copy ALL files and paste on another folder, like C:\Install
- 8.) Click OK on the error message, this will automatically empty the folder C:\Documen~1\YourUser\Local Settings\Temp{A98B4-B56D2.....}
- 9.) Restart Windows on normal mode
- 10.) Go to the folder where you copy ALL the uncompressed files ( C:\Install , on this case)
- 11.) Launch "Vmware Player.msi"
- 12.) You have now VMplayer installed on your Windows box!

See details on this post: [Re: Unable to install VMware Player - Windows XP Home SP2 \(French\)](#)



[hellowe](#) 5 posts since

Sep 18, 2007 7. **Re: VM6 installation @ WinXP-SP2** Dec 11, 2007 10:04 AM

in response to: [nicoletti](#)

Hi there,

Finally, I found out the issue.

If any exe file that is starting with the "vm" characters, it cannot be run, such as the vmware v6.0 installation file.

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Thus, I try to rename to another name without "vm" as beginning, then it can be installed.

However, after installation, the vmware.exe cannot be run. With the same trick, rename the filename without "vm", it can work.

I have disabled my firewall, it still has this problem. Could anyone suggest what is happening?

(P.S.: now, I am using online scanner to scan my winxp)

thx:\_)



[rsa911](#) 1,877 posts since

**Aug 3, 2007 8. Re: VM6 installation @ WinXP-SP2** Dec 11, 2007 11:38 AM

in response to: [hellowe](#) is your machine in workgroup or part of a windows domain ?

in the domain case, your could have an active GPO restricting what can be run or not

as the GPO use file names (or part of it) and does not check the actual exe content, simply renaming the file does the trick



[hellowe](#) 5 posts since

**Sep 18, 2007 9. Re: VM6 installation @ WinXP-SP2** Dec 11, 2007 5:34 PM

in response to: [rsa911](#)

It is not in domain, and it is in workgroup...as well as standalone machine.

any hints on it?



[ktslwy](#) 2 posts since

**Jan 7, 2008 10. Re: VM6 installation @ WinXP-SP2** Jan 7, 2008 5:13 AM

in response to: [hellowe](#) any further news on the problem??

I have the same problem.

I used your method to install and make the vmware workstation running, but all new virtual machines can't be started with an error message "failed to launch peer process". I suspect it has problems when the underlying program called some files with name started with "vm", do you have this problem??

I have around for this problem but looks like it rarely happens elsewhere.

Please help!



[ktslwy](#) 2 posts since

**Jan 7, 2008 11. Re: VM6 installation @ WinXP-SP2** Jan 7, 2008 9:38 PM

in response to: [ktslwy](#)

Hey guys I found out the cause of that.

After I manually kill the process "FixCamera.exe" everything runs fine. (my web cam still works fine after that, anyone know what's it for??)

I can run files started with "vm" and starts new virtual machine smoothly.

VM6 installation @ WinXP-SP2 ...

I know sounds strange but that's my experience.



Liz 3,321 posts since

Dec 2, 2004 12. Re: **VM6 installation @ WinXP-SP2** Jan 7, 2008 11:43 PM

👤 in response to: [ktslwy](#) If you google fixcamera.exe theres a lot of talk about it breaking a lot of things. Killing it off seems a good idea. (perhaps rename it so it cant auto start)



nicoletti 10 posts since

Sep 30, 2007 13. Re: **VM6 installation @ WinXP-SP2** Jan 8, 2008 4:13 AM

👤 in response to: [ktslwy](#)

Hey ktslwy! you're great!

I'm looking for a fix to this issue since october and I've tried many suggestions from other people, but only yours "killing FixCamera.exe process" definitively solved my problem!

Thanks a lot!

Nicoletti

<http://www.quedesinfo.com>