

Support for VMware Fusion

As a new or upgrading VMware Fusion 3 customer, your license entitles you to 18 months of complimentary email support after product registration. If you own VMware Fusion 1 or VMware Fusion 2, your license entitles to only 30 days of complimentary email support after product registration. Further details about [Complimentary Support can be found here](#).

To open a technical support request, you need to have first created a profile and registered your product's license key(s) with VMware. Here is a [HOW TO GUIDE](#) to walk you through the steps.

Then you can contact VMware technical support and File a Technical Support Request . Here is a [HOW TO GUIDE](#) to walk you through the steps.

If you really want to talk to a Technical Support Engineer and not just dialog via email, you can [purchase Telephone Incident Support](#).

If you have general inquires about your licenses, order, account or product registration assistance, you can [File a Customer Service Request](#). This service does require that you have created a VMware Account as a login is required.